

What to do if your identity has been stolen

EQUIFAX®

If you become a victim of identity theft, here's what you need to do.

STEP #1

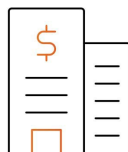


FILE A REPORT WITH ID CARE

IDCARE is Australia and New Zealand's national identity & cyber support service. They can help you respond to data breaches, scams, identity theft, and cyber security concerns.

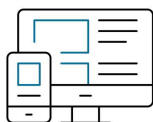
CONTACT YOUR BANK OR LENDER

They can put an immediate block on your account to stop any further fraudulent activity. You may also need to review any linked accounts and automatic payments attached to the account.



STEP #2

STEP #3



CHANGE YOUR PASSWORDS

If someone has stolen your identity they may also know your passwords. Change your passwords as soon as you can across key accounts such as bank accounts, emails, and social media.

FREEZE YOUR CREDIT REPORT

Request a ban be placed on your credit report. While the ban is in place, lenders cannot view your credit report without specific written permission and are therefore prevented from issuing credit.



STEP #4